Quick Facts about University of Massachusetts

- The University of Massachusetts has five campuses: Amherst, Boston, Dartmouth, Lowell, and the Medical School (Worcester).
- Approximately 75,000 students are enrolled in the University of Massachusetts system. Three quarters are undergraduate students.
- The university has more than 17,000 employees. One-third of all employees are faculty; five out of six are full-time employees.
- The University of Massachusetts celebrated its 150-year anniversary in 2013 (Amherst was the first campus in 1863).

The university’s mission is to provide an affordable and accessible education of high quality and to conduct programs of research and public service that advance knowledge and improve the lives of the people of the Commonwealth, the nation and the world.

Key Attributes and Qualifications of a Peer Ambassador

- Experienced and engaged team member
- Knowledgeable about University of Massachusetts and its culture
- Friendly and interpersonally effective with good communication skills
- Patient and willing to devote time to support a new employee
- Strong desire to help others
- Diligent and productive
- Overall, a very positive role model
Goals of the PA Program:

1. Help new employees feel welcomed and connected during their first day, first week and first three months on the job.

2. Help new employees adjust to the University of Massachusetts culture, as well as a new work environment.

3. Enable new employees to be as productive and effective as they can be.

What Does a Peer Ambassador Do?

✔ Share insights on how things are done here;

✔ Involve new employees in social or informal activities, such as lunch, coffee, etc.;

✔ Teach, tutor, and demonstrate to help new employees learn how we do things;

✔ Explain how to use office equipment, obtain office supplies, make travel arrangements, etc.;

✔ Socialize new employees to our guidelines, norms, and culture.

Who Can Be a Peer Ambassador?

Full-time departmental staff that have at least one year of service in their current department can volunteer to participate in the PA Program.

How can I become a Peer Ambassador?

Complete these three easy steps:

1. Complete an application form

2. Obtain manager’s approval and signature

3. If selected, attend training sessions (1-2 hours each quarter)

Where can I learn more?

https://www.umassp.edu/hr
Call HR: 774-455-7150
Email HR: HRPO@umassp.edu