University of Massachusetts
Amherst · Boston · Dartmouth · Lowell · Medical · Law · Online

Project Fast Lane (PFL) Update   January 2023

December Kickoff Meetings
- Throughout the month of December and into January, members from the Innovation team and EST met with over 20 groups from various campuses to kickoff PFL.
- The kickoff presentation that was shared during these meetings can be found here: Project Fast Lane Kickoff.
- Feedback and questions during these meetings were documented.

Project Website Has Launched
- Check out our project website for the following information:
    - An overview of PFL including the project team, goals, and benefits
    - An estimated project timeline
    - An overview of the future technology
    - A question-and-answer page categorized by topic
    - A question submission form

Technology-specific Updates
Concur (Travel and Business Expense)
- In December, our project team provided and reviewed current state data, information, and policies with our implementation partners.
- We are working to identify key stakeholders and groups to strategize our change management approach.

HX Global (Travel Registry)
- In December, members from the project team met with HX Global to provide information on the current state of approval workflows system-wide.
- We also engaged in initial conversations to begin requirements-gathering efforts for the design phase of HX Sentinel (Traveler risk management) and HX Approve (pre-travel approval).

What's Next
- Starting with this month, we will begin sending our monthly newsletter updates.
- Questions are welcomed and can be submitted with our question submission form found on the project website. We will monitor questions as they come in and update the website accordingly.
- On January 16 we will begin our design phase for Concur and HX Global. This design phase will include workshops with our implementation partners, project teams, and campus representation.
- We expect design workshops to include campus representation beginning in February.